

Introduction

Six Global Markets LTD ("The Company") provides this Deposit and Withdrawal Policy, which is amended from time to time. Clients must read carefully and understand the conditions set out herein before proceeding to fund their accounts.

Acknowledgments

The Client acknowledges that they have read, understood, and accepted the Deposit and Withdrawal Policy as amended and reviewed on a regular and ongoing basis, in addition to any other information and/or policy and/or agreements available on the Company's website: (www.sixfx.com).

General Information

Funds deposit and withdrawal are only available for clients who have been identified and verified by Six Global Markets LTD. For the verification of your account, it is mandatory to upload supporting documents to your Client Portal, such as:

For UAE residents: Passport, Visa, Emirates ID, and Proof of Address (Water Bill, Electricity Bill, Credit Card Statement, or Bank Statement), not older than 3 months.

For all other countries: Passport or valid ID and Proof of Address (Water Bill, Electricity Bill, Credit Card Statement, or Bank Statement), not older than 3 months.

Document Requirements:

1. All information and details must be clearly visible and in color.
2. The scanned copies must be complete and have a two-page spread.
3. No documents with additions, changes using software editors are allowed.
4. All document corners should be clearly visible.
5. Copies must be high quality.
6. The name in your document must match your account name with Six Global Markets LTD.
7. Documents in the national language must be translated into English and notarized.
8. Accepted file types: .png, .jpg, .gif, .pdf.
9. Maximum document size: 10 MB.
10. Screenshots and screen images of bank statements and utility bills are not suitable for verification.

Verification takes a maximum of 24 business hours. Clients will be notified by email and inside their Client Portal regarding verification status or additional document requests.

Upon submitting deposit or withdrawal requests, we may request additional documents confirming the source of funds. For withdrawals via Bank Transfers or Credit/Debit card transfers, it is mandatory to provide a recent Bank Statement or Credit/Debit card statement, if not provided earlier.

Withdrawal Policy

Six Global Markets LTD does not process withdrawals for floating trading profits. A trading position must be closed before profits can be withdrawn. The company reserves the right to impose withdrawal limits and fees.

No third-party payments are allowed. Funds are only transferred back to the original deposit source. A penalty processing fee may apply for any third-party payments.

Deposits and withdrawals are processed during standard business hours, i.e., 10 AM - 7 PM (GMT+4), Monday to Friday.

All transaction requests in the Client Portal (deposit, withdrawal, internal transfer) are subject to approval by Six Global Markets LTD. Clients can track transaction status and receive updates via notifications.

In case of deposit but no trading activity or abuse of the Deposit and Withdrawal Policy, Six Global Markets LTD reserves the right to reclaim reimbursement fees. The minimum volume requirement for each USD 1,000 deposit is 2 Lots. If a withdrawal is requested without meeting this, a 3% fee applies. For Debit/Credit card withdrawals, the requirement is 5 Lots, with a 6% fee applied for withdrawals not meeting this condition.

Dispute Resolution

Any disputes related to this Deposit and Withdrawal Policy must be in writing and addressed to the Six Global Markets LTD support team via email at info@sixfx.com or by creating a ticket via the Client Portal within 24 hours after the transaction is executed.

Bank Wire Transfers

Deposits via Bank Transfers must originate from an account in the client's name. A SWIFT confirmation or Transfer Confirmation may be required. Cash deposits are not accepted. Any withdrawal to a bank account must be refunded to the original source or another account under the client's name with proof of closure of the previous account. Processing time varies between 1 to 6 business days.

Credit/Debit Cards

Credit/Debit card deposits follow credit card company regulations. Withdrawals are returned to the same card used for deposit. Clients may be required to provide a color copy of their card, leaving the first 6 and last 4 digits visible while covering the CVV. Processing time may take up to 24 hours. If a card is not part of the CFT/OCT programs, withdrawals may only be processed via bank transfer. Six Global Markets LTD enforces a limitation of up to 3 cards per client.

The maximum deposit limit per transaction by debit/credit card is USD 15,000, with a maximum deposit per card per month of USD 100,000 (USD 50,000 per day). The company will never ask for sensitive card details such as full card number, CVV, or PIN. Any suspicious requests should be reported to info@sixfx.com.

Refund Conditions

Clients who have not made any trading transactions can request a refund within 1 working day of the deposit. Refunds requested after this period are processed as withdrawals. Refunds can only be made to the original payment source. The company may request additional documents for security purposes.

If the client's funds are contrary to the company's Anti-Money Laundering Policy, the company reserves the right to freeze and return the assets.

Electronic Payment Methods

Six Global Markets LTD offers electronic payment options such as Skrill, Neteller Perfect Money, FasaPay, PayOp, PlusDebit, Hayvn, BTC, USDT, and ERC. Clients must understand the associated fees and regulations before using these services. Withdrawals are only performed via the original deposit method.

All transactions (deposit, withdrawal, internal transfer) are subject to approval and can take up to 24 business hours. Clients can track transaction status in the Client Portal and receive notifications via their registered email.

For inquiries, contact Six Global Markets LTD at info@sixfx.com or +44 787 877 9564.